



**2022 Kennebunkport EMS  
Calls for Service**

### **Complaint Description:**

**Sick Person:** A generalized medical complaint which is non-traumatic in nature.

Examples:

- Chest Pain/Pressure/Discomfort
- Respiratory in Nature
- General Illness (Flu-like symptoms)
- Nausea/Vomiting/Diarrhea
- Dizziness
- Syncope
- Neurological Complaint
- Allergic Reaction
- Failure to Thrive
- GI/GU Complaint
- Intoxication
- Overdose
- Etc.....

**Falls:** Any slip/trip/fall from either a standing or sitting height.

Examples:

- Tripped and fell.
- Fell to the ground from the side of the bed or a wheel chair.

**Medical Alarm:** When a medical alarm is activated inadvertently. If the medical alarm was activated to request KEMS do to a medical or traumatic incident, the call will be re-coded based on the nature of the patients complaint.

**Public Assist:** Any time KEMS is requested to a residence via 911, or a direct call to the station, to assist a residence with a non-emergent situation.

Examples:

- Assist moving a patient to/or from a private vehicle.
- Help getting a patient in/or out of a bed.
- Blood pressure check.

**Traumatic Injury:** Any non-medical complaint or injury that is not secondary to a motor vehicle accident.

Examples:

- A laceration that is accidental in nature.
- A skate board or bicycle accident.
- Bone fracture.
- An injured back that is caused by direct impact or lifting a heavy object.
- A head injury.

**Behavioral Emergencies:** An emergency where an individual might be in crisis or has attempted to self-harm.

Examples:

- Hyper Anxiety/Depression
- Non-compliance with prescribed anti behavioral medications.
- A patient requesting a crisis evaluation.

**Motor Vehicle Accidents:** Any motorized vehicle that is involved in a single or a multiple vehicle accident.

Examples:

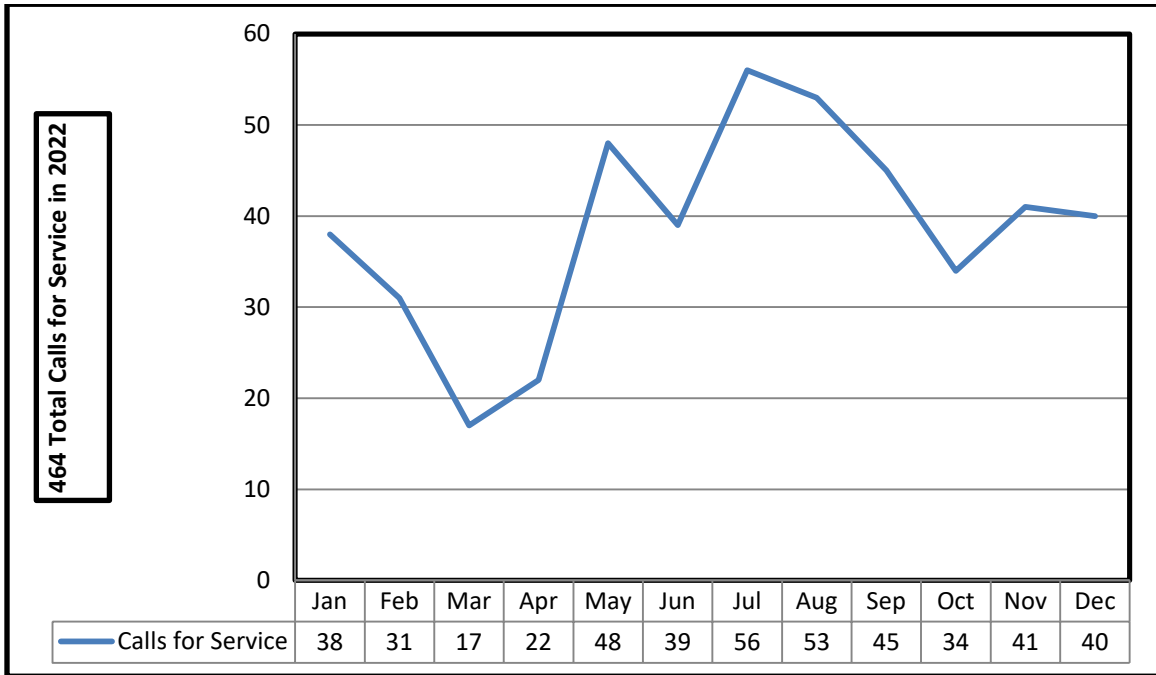
- Two vehicles collide.
- A vehicle slides off the road.
- A vehicle strikes a deer.
- A motorcycle accident.

**Assist Fire:** Any call where KEMS is requested to respond with the fire department.

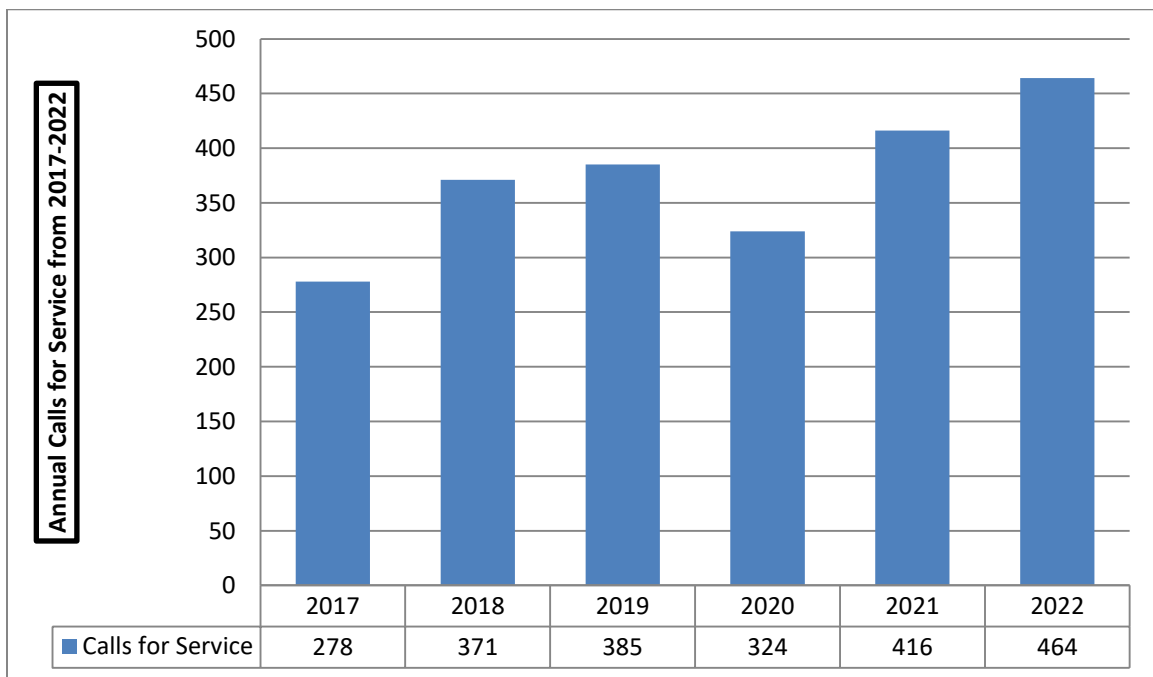
Examples:

- A building or vehicle fire.
- A water emergency

## Monthly Calls for Service in 2022

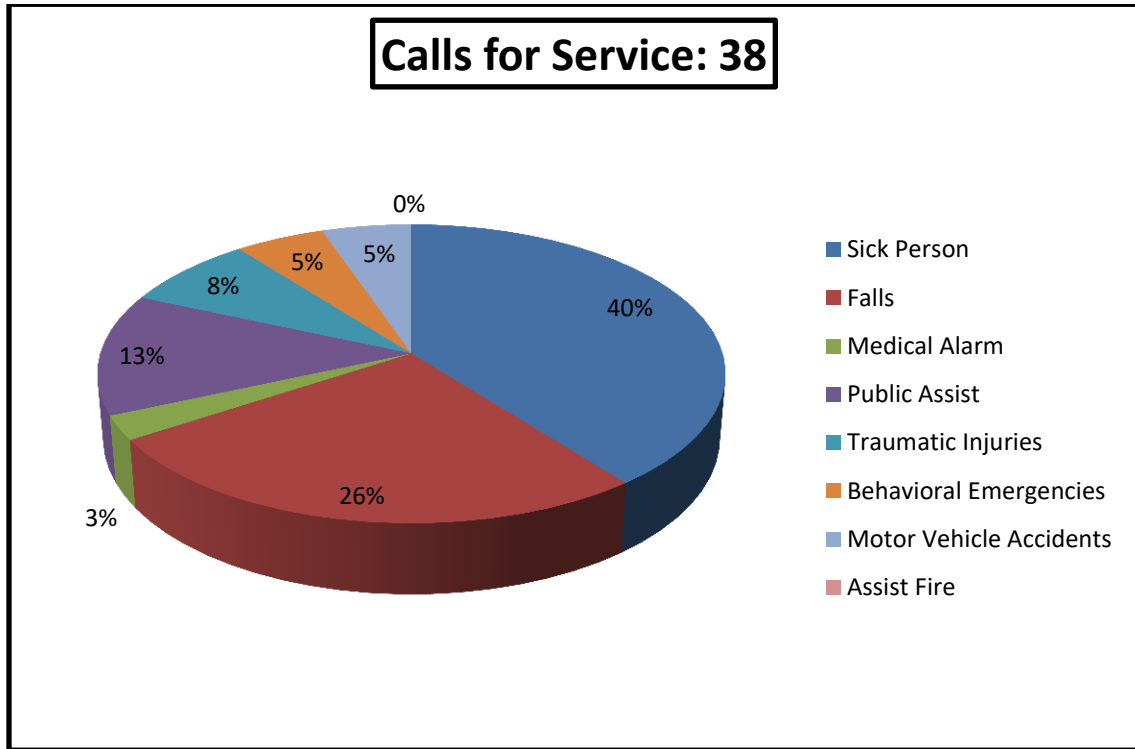


## Annual Calls for Service

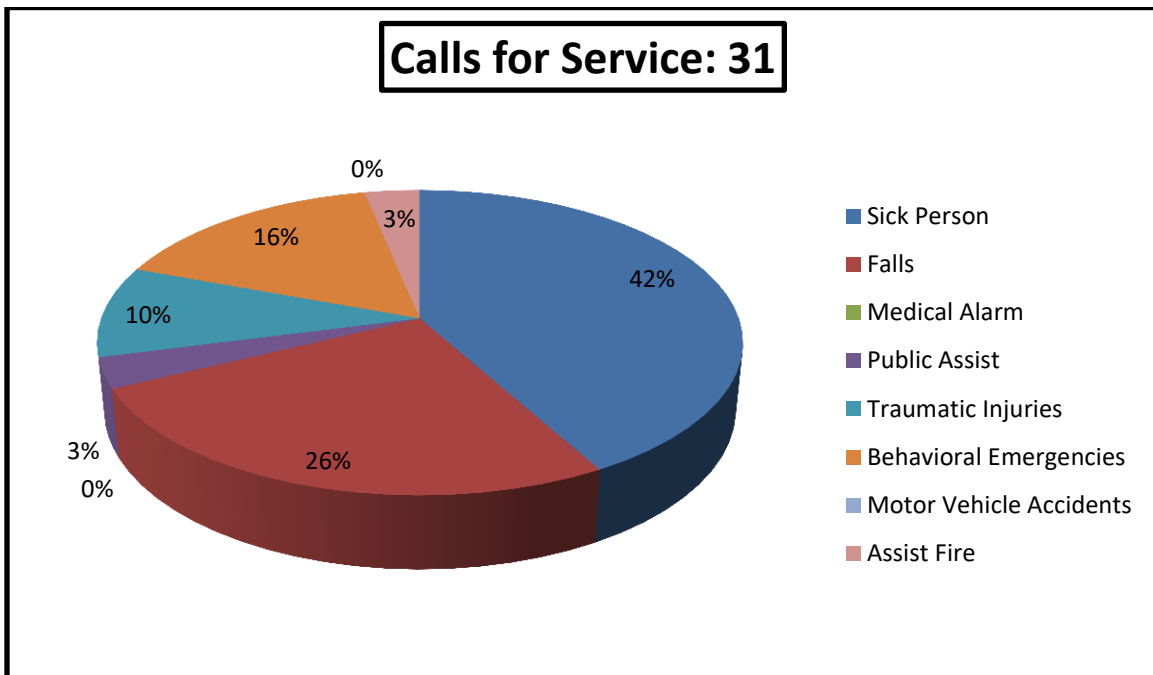


\* Information Provided by the Maine EMS & Fire Incident Reporting System (MEFIRS)

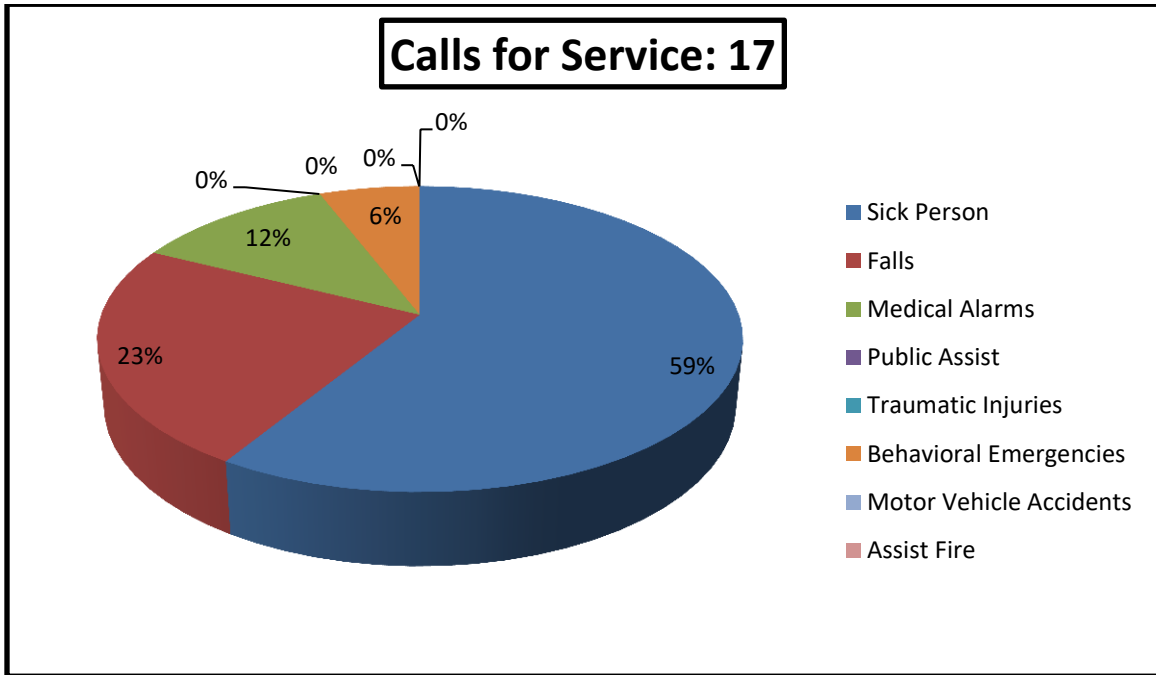
# January 2022:



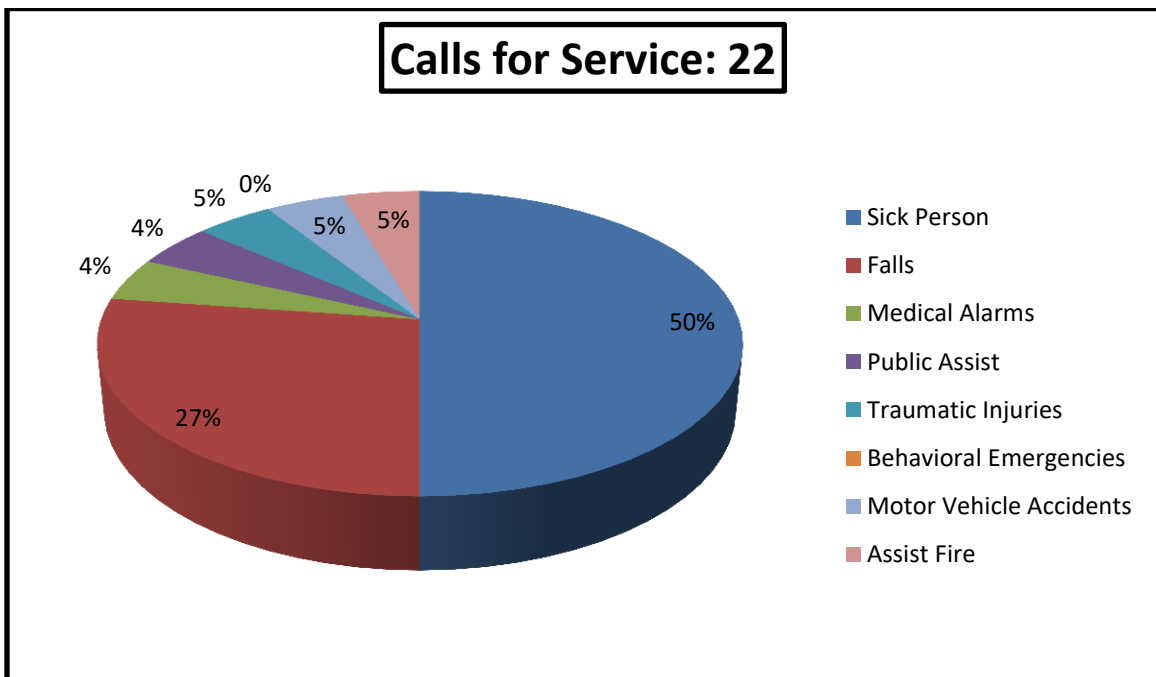
# February 2022



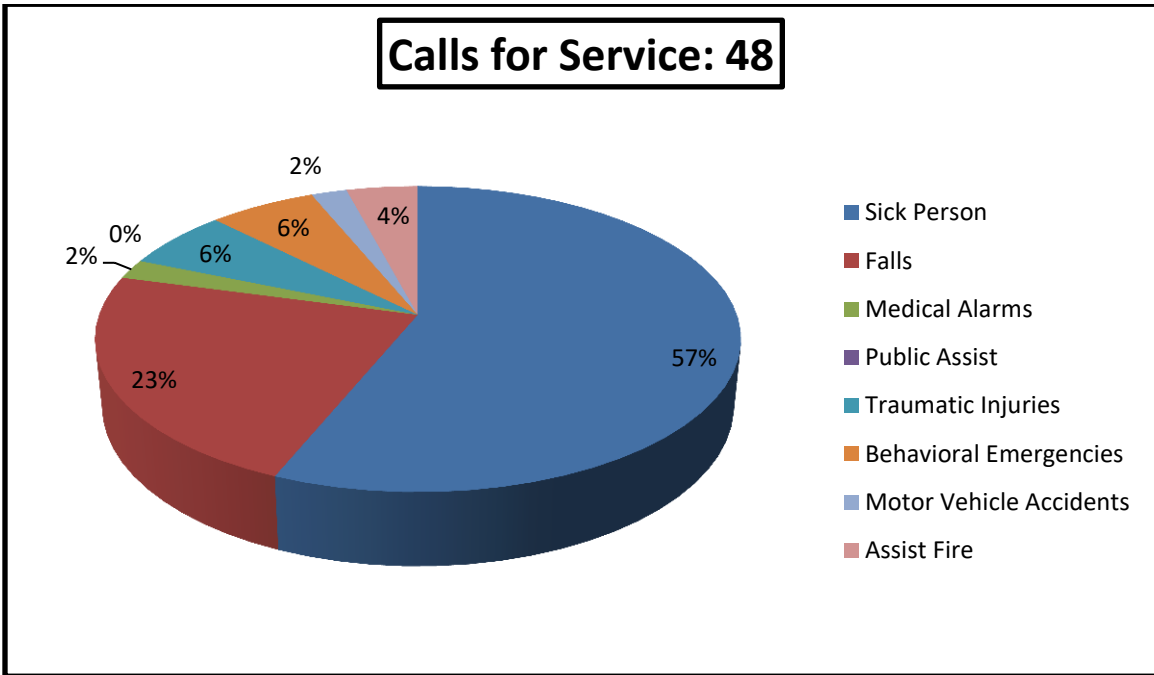
# March 2022



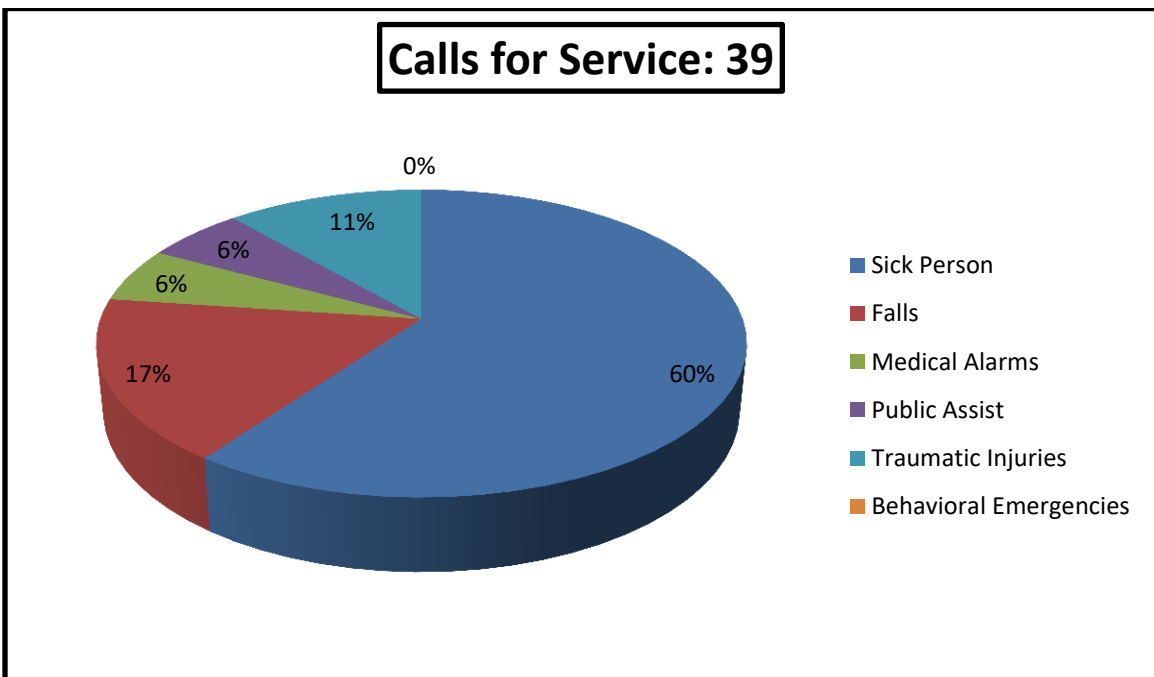
# April 2022



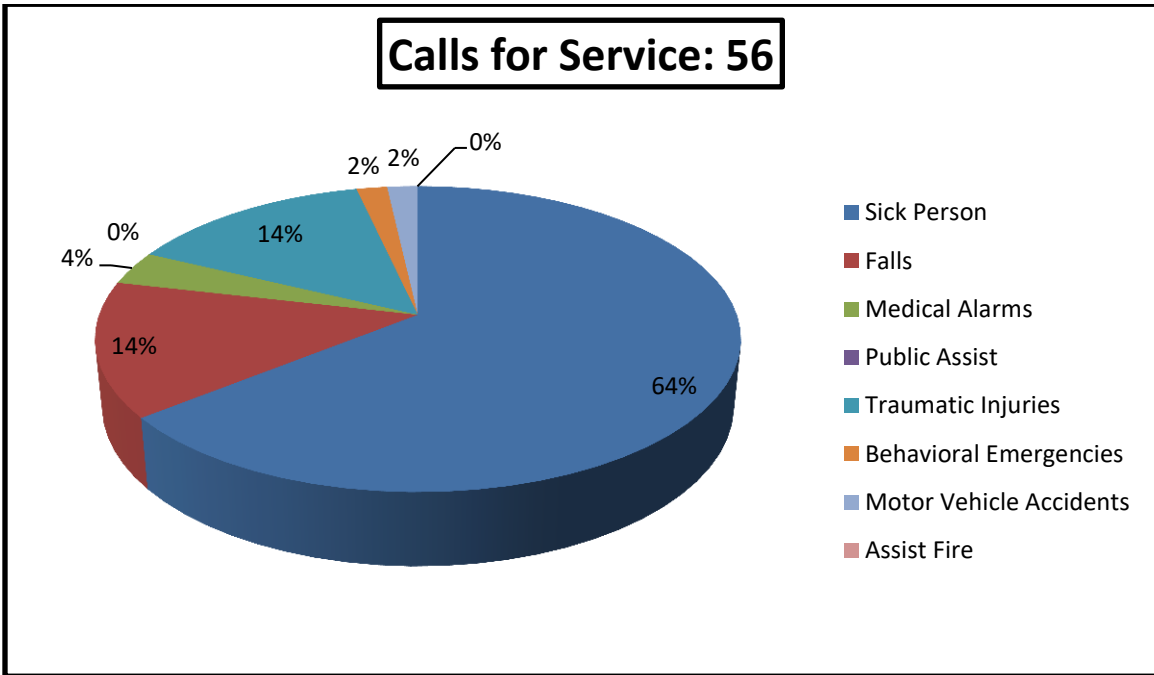
# May 2022



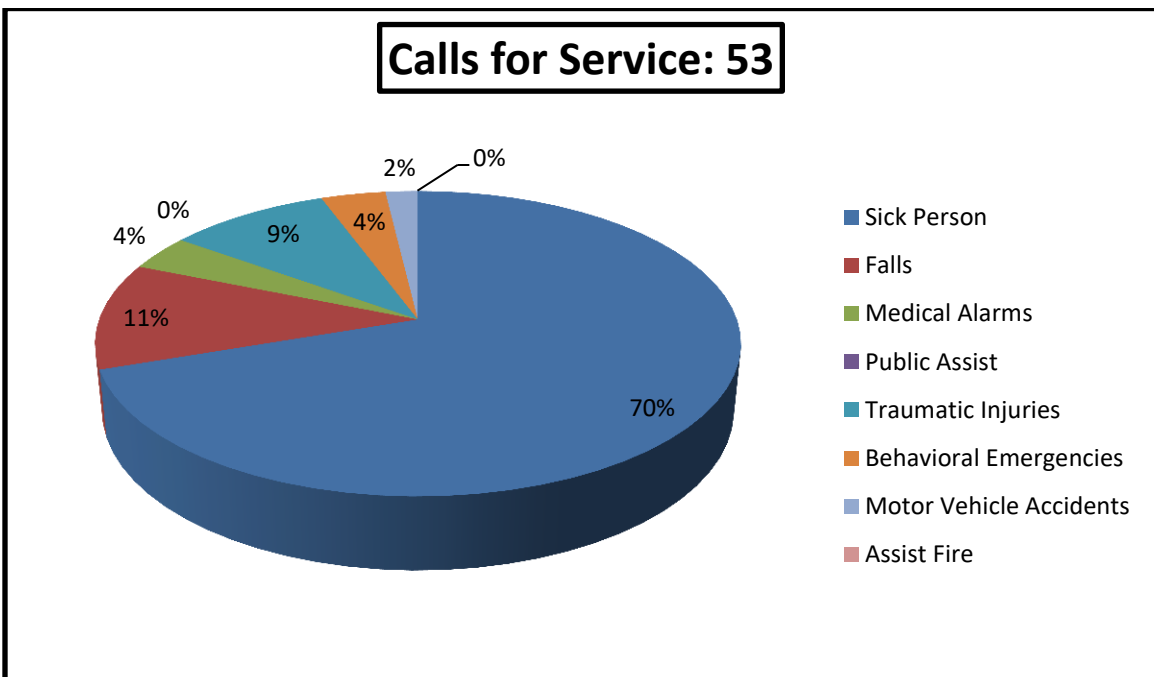
# June 2022



# July 2022

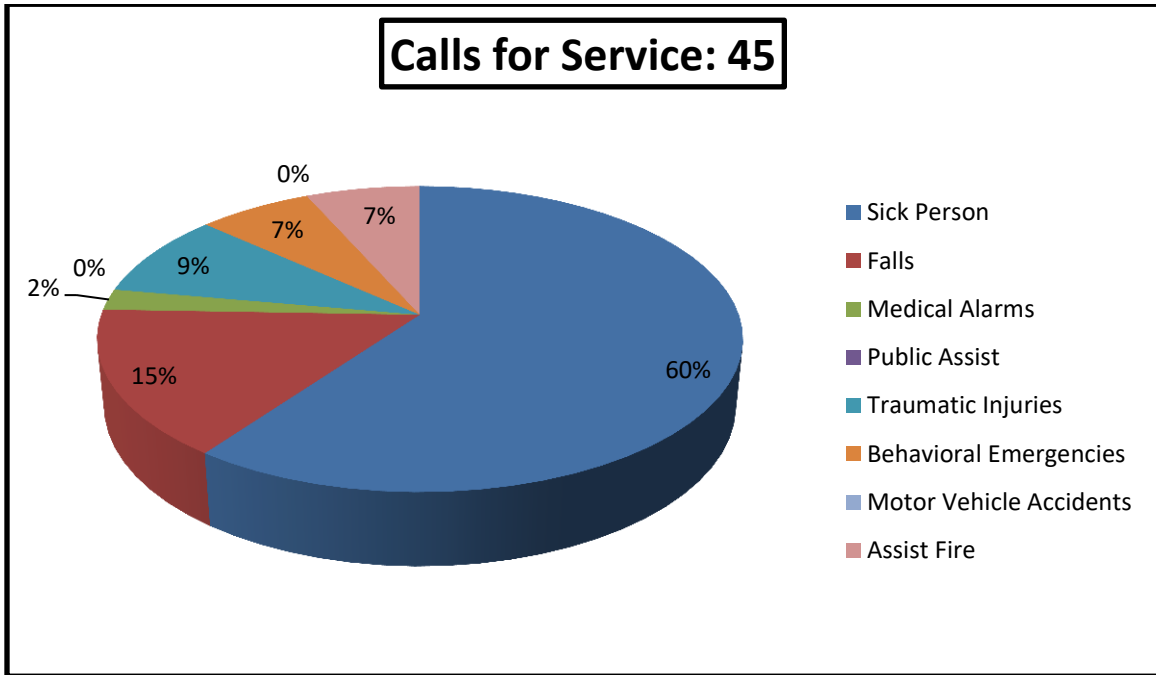


# August 2022

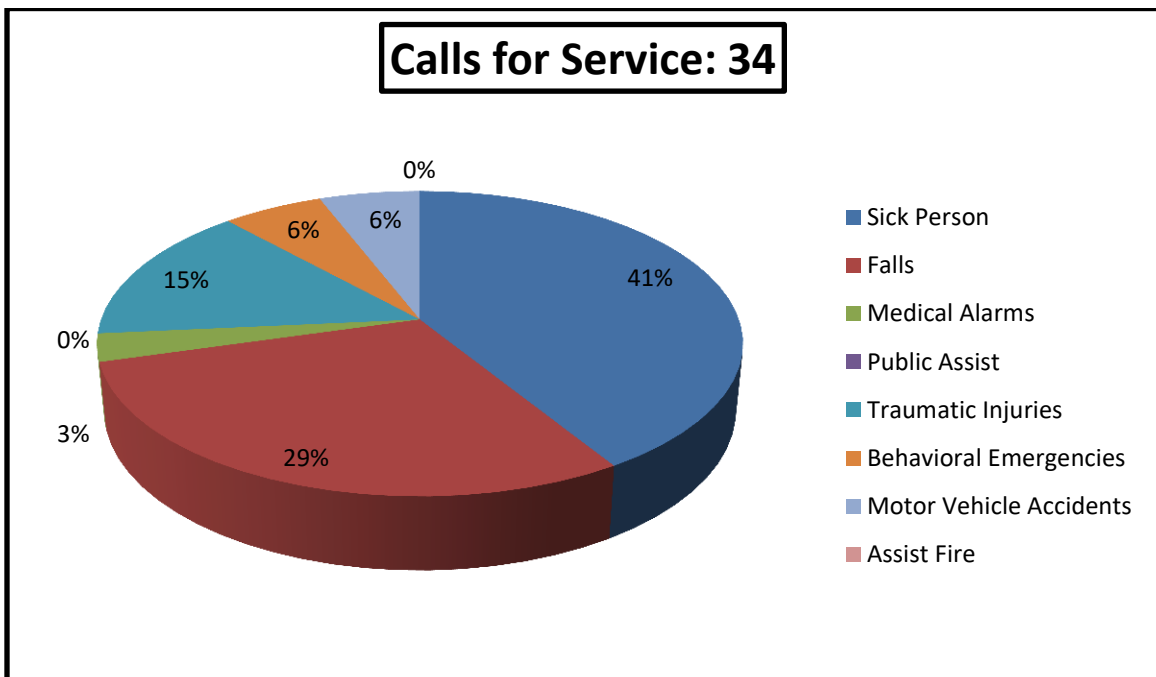




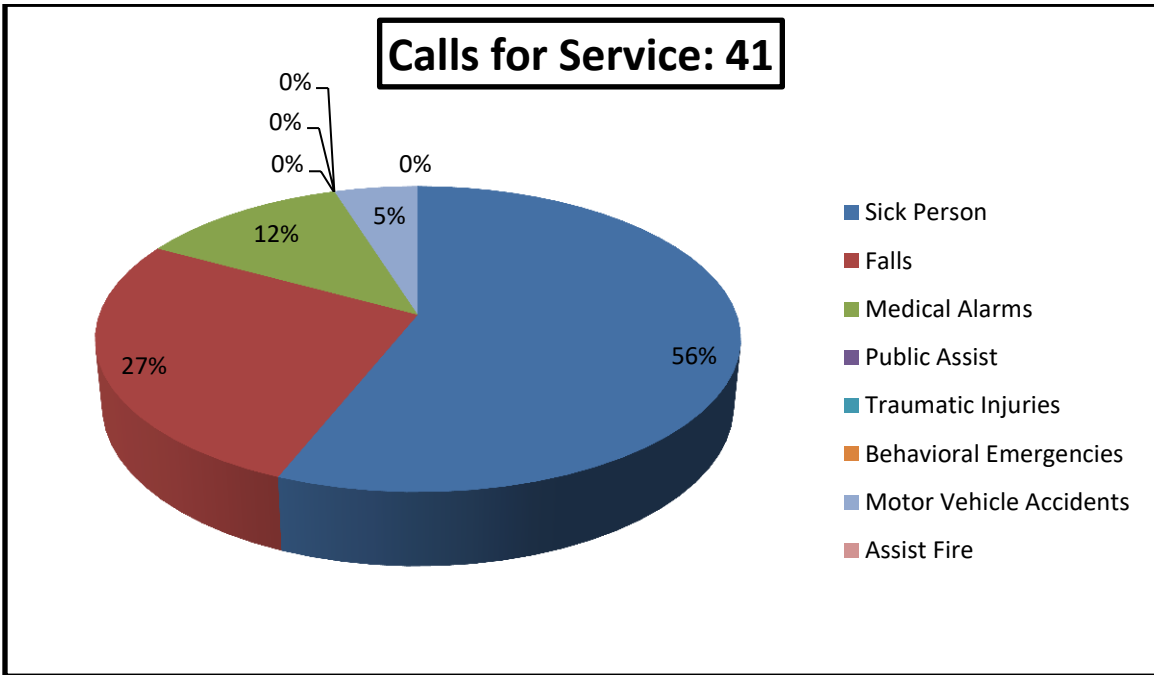
# September 2022



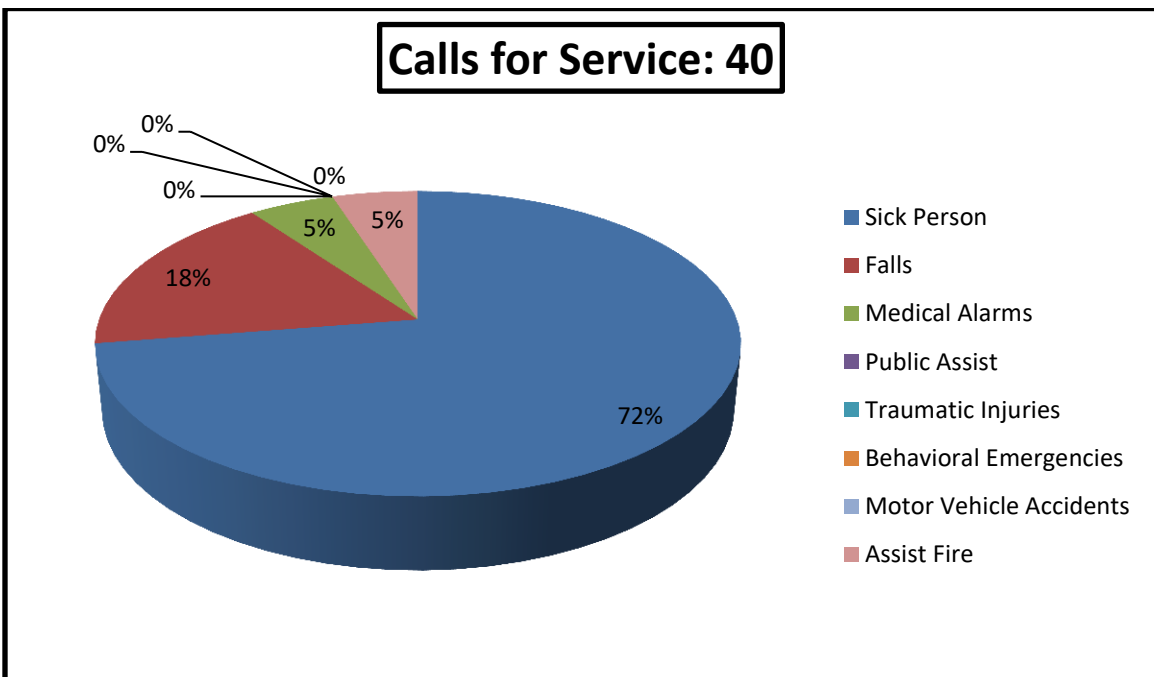
# October 2022



# November 2022

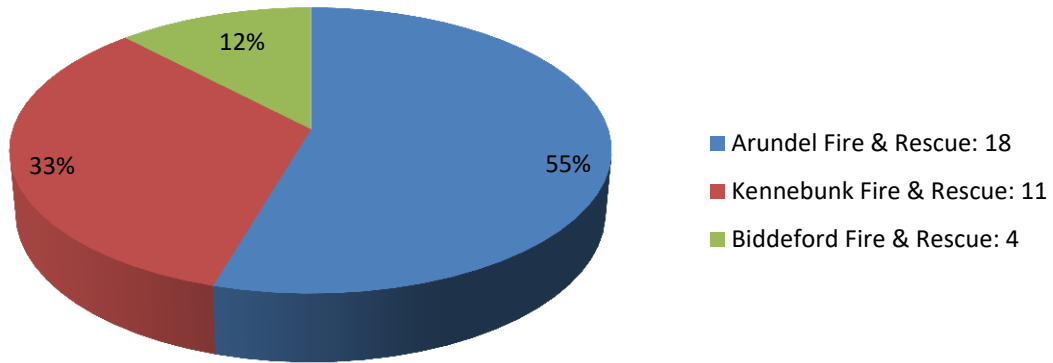


# December 2022



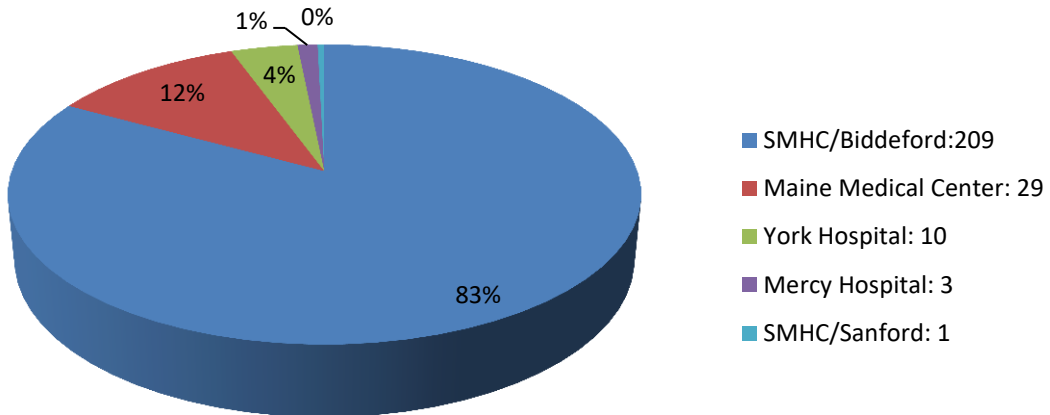
## Mutual Aid Provided for 2022

**Total Mutual Aid Provided in 2022: 33 Calls**

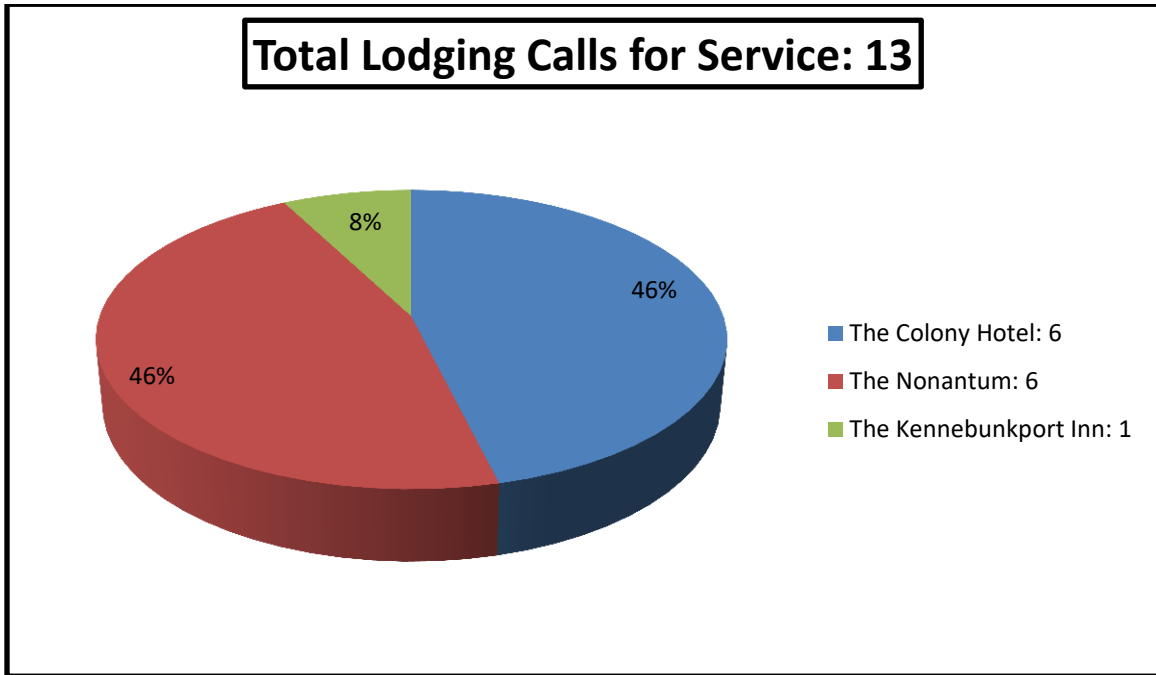


## Hospital Destination Transports in 2022

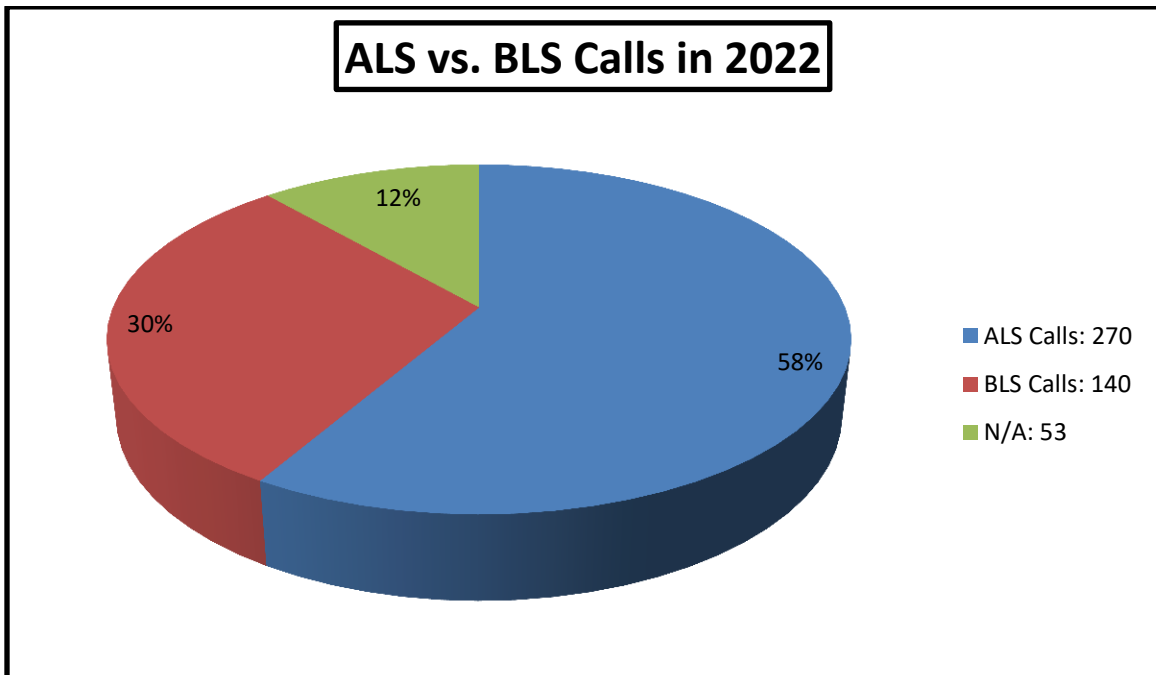
**Total Hospital Transports: 252**



## Calls at Commercial Lodging in 2022



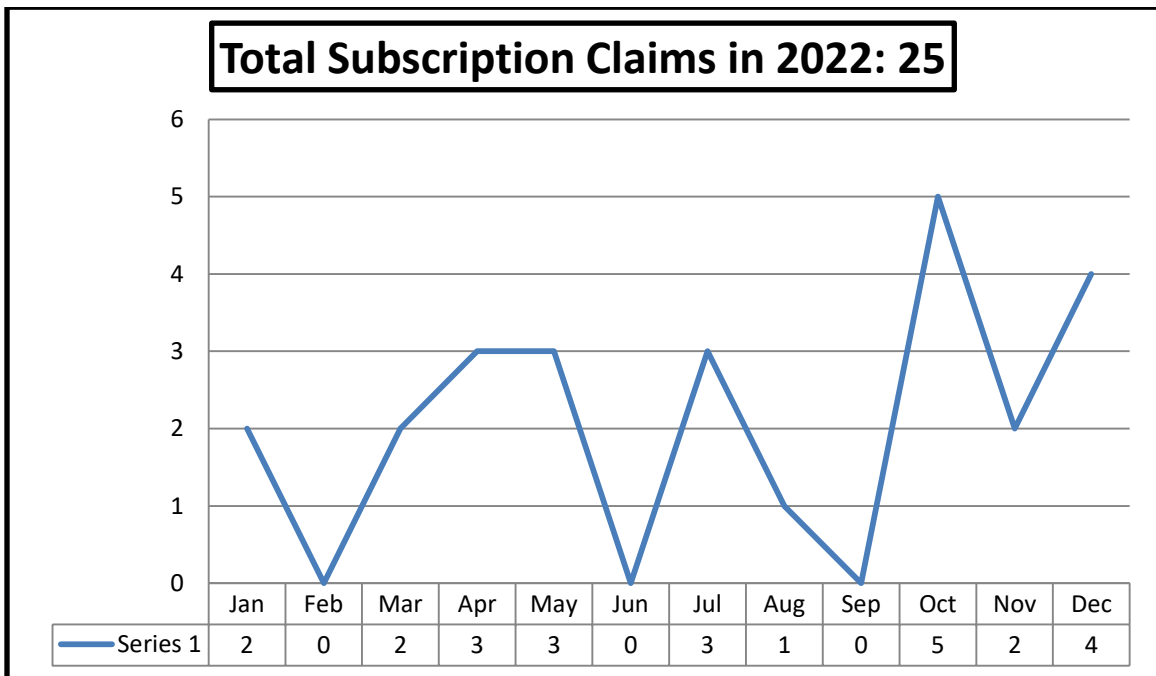
## Advanced Life Support (ALS) v. Basic Life Support (BLS) calls in 2022.



*Notes:*

- These numbers represent how the EMS provider coded the call on the Patient Care Report (PCR), not how the call was coded for billing.
- Once the PCR is posted, our billing company reviews and categories the call as BLS, ALS I, ALS II, Medical Treatment, or Not Billable.
- N/A: Represent when KEMS was requested and either no patient contact was made or the patient refused EMS evaluation.

## KEMS Subscription Claims



End of Report.

Respectfully Submitted

Dave Hamel  
Kennebunkport EMS Coordinator